

Privacy Statement

Latest update: October 1st, 2024

Campo Commodities feels responsible for protecting your personal data. To inform you about the way we collect, use, and protect your information, we have created this privacy statement.

The information we collect

Using our products/services and events

Campo Commodities processes your personal data because you use our products and services, participate in our events, and/or contact our company by telephone, email, or social media.

Campo Commodities processes only the minimum amount of data required for the specific purposes and for the following purposes:

- Entering into, carrying out and processing contractual agreements;
- Communication about business transactions;
- Communication about products and services;
- Communication about other relevant changes or events;
- To comply with the law, legal and administrative obligations.

We collect the following data:

- First and last name
- Email address
- Phone number
- Company name
- Company address
- Company role
- Bank details

Website usage

When you visit our website, we collect technical information about your device and your interaction with our websites and apps. We collect information such as:

- The IP address of your device
- Information on the operating system and browser of your device
- Your interaction with our website

Subscribing to a newsletter

If you subscribe to our newsletters, your name, company name, and email address will be used to inform you about Campo Commodities products, related promotions, and/or events. We also store your interaction with our newsletters, such as whether you opened the email or clicked on items in the newsletter.

We keep you on our mailing lists until you choose to unsubscribe by clicking the link in each newsletter. If you want to keep receiving newsletters but do not agree to us sharing your information to display advertisements, please send us an email, too.

Storage of Personal Data

Campo Commodities attempts to protect your personal data against loss and misuse. We have implemented reasonable technical and organizational measures to do so.

Campo Commodities does not store your personal data longer than is necessary to fulfill the purposes for which it was provided or required by law.

Cookie Policy

On our website, Campo Commodities uses cookies and similar technologies to collect non-personally identifiable information from you and to customize the use of the site. We only use functional and analytical cookies. We do not use cookies for advertising purposes.

A cookie is a small data file that specific websites write on your hard drive when you visit them.

You can set your browser to inform you about the placement of cookies, which will make the use of cookies transparent for you. You can also reset your browser to refuse all cookies or indicate when a cookie is being sent, or you can flush your browser of cookies from time to time.

Information Sharing with Third Parties

Campo Commodities does not sell your personal data to third parties and will only share any personal data, for example, to carry out or process contractual agreements, fulfill any obligations required by law, to host our website, to process the data collected on the website, or to send out newsletters. If required, we conclude a data processing agreement with these third parties to maintain the same level of security and privacy of your personal data.

We intend to store all data collected within the EU. The data collected for newsletter subscriptions is stored in the US. For processing this data, a Data Processing Addendum has been drafted by the processor to meet the requirements of the GDPR to enable you to transfer European personal data to the processor in the United States and to permit the processor to lawfully process that data on our behalf.

Your Privacy Rights

Requests for access, correction, or removal of your data

You have the right to know what information we store about you, and correct, or delete that information.

Requests to stop using your data

You can also ask us not to use your information anymore or to stop using it. If you have given consent for using your information, you can withdraw that consent.

Questions and complaints

If you wish to exercise this right, have any concerns about how we use your information, or have a question about this privacy policy, please send an email to info@campocommodities.com. We will respond within four weeks to your request to review, alter, or delete any personal information.

Contact details

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